

Call History

2/15/2018
13:59:25

From:	01 Jan 2016	To	15 Feb 2018
Time Range:	00:00 To 23:59		
Campaigns:	BOC2 - B-MC-COI-Centura+PredNW, TRNW - B-MC-SLC-CoreTrinity+PredNW, HBX9 - B-MC-HOU-CoreLegacy+TCPA, HSPC -		
Agents:	All Agents		
List IDs:	All List IDs		
Area Code:	[REDACTED]		
Phone:	[REDACTED] 3654		
Inbound/Outbound:	Both		
System Coded Calls:	Yes		
Filler1:	Not Applicable		
Filler2:	Not Applicable		
Filler3:	Not Applicable		
Filler4:	Not Applicable		
Dnis:	Not Applicable		

Telephone	Call Type	Listid	Camp.	OB Caller ANI	OB Caller Name	Agent Name	Agent Code	Status	Addi	Call Date	Call Time (hh:mm)	Time Connect	Time ACW	Time Hold	Time	Filter 1	Filter 2	Filter 3	Filter 4
3654	Outb.Norm.Term.	1041	HSNW		Kamana Carlton	4863	A1	AM	9/11/2017	10:50	00:00:11	00:00:00	00:00:00	titanium	7324793	91552	6		
3654	Outb.Norm.Term.	1041	HSNW		Deja Mayweather	2597	A2	NA	9/14/2017	18:34	00:00:08	00:00:00	00:00:00	titanium	7324793	178772	9		
3654	Outb.Norm.Term.	1041	HSNW		Cyd Brown	2645	A1	LM	9/18/2017	08:35	00:00:17	00:00:00	00:00:00	titanium	7324793	141291	13		
3654	Outb.IVR Term.	1041	HSNW		SYST	Syst	MC		9/22/2017	08:31	00:00:00	00:00:00	00:00:20	titanium	7324793	121997	17		
3654	Outb.IVR Term.	1041	HSNW		Christopher Hollis	4832	A1	TR	9/22/2017	08:31	00:00:13	00:00:00	00:00:00	titanium	7324793	121997	17		
3654	Outb.IVR term.	1041	HSNW		SYST	Syst	MC		9/26/2017	12:43	00:00:00	00:00:00	00:00:19	titanium	7324793	147536	21		
3654	Outb.Norm.Term.	1041	HSNW		Kimberly Jefferson	4870	A1	TR	9/26/2017	12:43	00:00:13	00:00:00	00:00:00	titanium	7324793	147536	21		
3654	Outb.Norm.Term.	1041	HSNW		Wakisha Foster	4865	A1	MD	10/3/2017	13:24	00:00:19	00:00:00	00:00:00	titanium	7324793	145894	28		
3654	Outb.IVR term.	1041	HSNW		SYST	Syst	MC		10/10/2017	11:33	00:00:00	00:00:00	00:00:20	titanium	7324793	147291	35		
3654	Outb.IVR term.	1041	HSNW		Mylah Kent	2667	A1	TC	10/10/2017	11:33	00:00:06	00:00:00	00:00:00	titanium	7324793	147291	35		
3654	Outb.Norm.Term.	1041	HSNW		SYST	N			10/16/2017	16:38	00:00:00	00:00:00	00:00:00	titanium	7324793	88352	41		
3654	Outb.IVR term.	1041	HSNW		SYST	MC			10/18/2017	11:22	00:00:00	00:00:00	00:00:20	titanium	7324793	87782	43		
3654	Outb.Norm.Term.	1041	HSNW		Keisha McClendon	6379	A1	TC	10/18/2017	11:22	00:00:43	00:00:00	00:00:00	titanium	7324793	87782	43		
3654	Outb.Norm.Term.	1041	HSNW		Neosha Ellis	2544	A1	AM	10/23/2017	11:40	00:00:04	00:00:00	00:00:00	titanium	7324793	86226	48		

Telephone	Call Type	ListId	Camp.	OB Caller ANI	OB Caller Name	Agent Name	Agent Code	Addl Status	Call Date	Call Time (hh:mm)	Time Connect	Time ACW	Time Hold	Filter 1	Filter 2	Filter 3	Filter 4
654	Outb.Norm.Term.	1041	HSNW	Waksha Foster	4865	A1	MD	10/26/2017	11:09	00:01:01	00:00:00	00:00:00	dmg_cus	7/24/293	84454	51	
654	Outb.Norm.Term.	1041	HSNW	Stephen Stewart	4341	A1	TR	10/30/2017	11:11	00:00:23	00:00:00	00:00:00	dmg_cus	7324293	83139	55	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	10/30/2017	11:12	00:00:06	00:00:00	00:00:20	dmg_cus	7324293	83139	55		
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	11/2/2017	13:59	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	81393	58		
654	Outb.Norm.Term.	1041	HSNW	Mary Savery	4461	A1	TR	11/2/2017	13:59	00:00:20	00:00:00	00:00:00	dmg_cus	7324293	81393	58	
654	Outb.IVR term.	1041	HSNW	Veron Bailey	2530	A1	AM	11/6/2017	12:29	00:00:19	00:00:00	00:00:00	dmg_cus	7324293	81004	62	
654	Outb.Norm.Term.	1041	HSNW	Latora Harris	2556	A1	TC	11/15/2017	19:47	00:00:20	00:00:00	00:00:00	dmg_cus	7324293	75868	71	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	11/15/2017	19:48	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	75868	71		
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	11/20/2017	09:58	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	76944	76		
654	Outb.Norm.Term.	1041	HSNW	Mary Elias	2779	A1	TC	11/20/2017	09:58	00:00:09	00:00:00	00:00:00	dmg_cus	7324293	76944	76	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	11/27/2017	10:02	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	77288	83		
654	Outb.Norm.Term.	1041	HSNW	Tamiko Redfern	6241	A1	TC	11/27/2017	10:02	00:00:07	00:00:00	00:00:00	dmg_cus	7324293	77288	83	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	11/30/2017	13:44	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	74960	86		
654	Outb.Norm.Term.	1041	HSNW	Tarshel Massey	4808	A1	TC	11/30/2017	13:44	00:00:19	00:00:00	00:00:00	dmg_cus	7324293	74960	86	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	12/4/2017	12:07	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	75539	90		
654	Outb.Norm.Term.	1041	HSNW	Jahmella Johnson	2723	A1	TC	12/4/2017	12:07	00:00:25	00:00:00	00:00:00	dmg_cus	7324293	75539	90	
654	Outb.Norm.Term.	1041	HSNW	Pamela Clark	4836	A1	MD	12/7/2017	13:04	00:00:20	00:00:00	00:00:00	dmg_cus	7324293	72051	93	
654	Outb.Norm.Term.	1041	HSNW	Krytal Bailey	4868	A1	TC	12/11/2017	10:41	00:00:19	00:00:00	00:00:00	dmg_cus	7324293	72714	97	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	12/11/2017	10:42	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	72714	97		
654	Outb.Norm.Term.	1041	HSNW	Trinicia Cook	2556	A1	TR	12/14/2017	10:11	00:00:03	00:00:00	00:00:00	dmg_cus	7324293	69933	100	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	12/14/2017	10:12	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	69933	100		
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	12/18/2017	11:22	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	69857	104		
654	Outb.Norm.Term.	1041	HSNW	Lachelle Cutts	2688	A1	TC	12/18/2017	11:22	00:00:20	00:00:00	00:00:00	dmg_cus	7324293	69857	104	
654	Outb.Norm.Term.	1041	HSNW	Jasmine Anderson	2545	A1	AM	12/21/2017	10:20	00:00:08	00:00:00	00:00:00	dmg_cus	7324293	67256	107	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	12/27/2017	12:48	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	64206	113		
654	Outb.IVR term.	1041	HSNW	Amashoda Mueller	4850	A1	TC	12/27/2017	12:48	00:00:19	00:00:00	00:00:00	dmg_cus	7324293	64206	113	
654	Outb.Norm.Term.	1041	HSNW	SYST	SYST	MC	1/3/2018	11:47	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	61843	120		
654	Outb.IVR term.	1041	HSNW	Janet Allen	2681	A1	TC	1/3/2018	11:47	00:00:14	00:00:00	00:00:00	dmg_cus	7324293	61843	120	
654	Outb.Norm.Term.	1041	HSNW	Jennifer Shelton	2896	A1	TC	1/8/2018	09:41	00:00:21	00:00:00	00:00:00	dmg_cus	7324293	59636	125	
654	Outb.IVR term.	1041	HSNW	SYST	SYST	MC	1/8/2018	09:42	00:00:00	00:00:00	00:00:20	dmg_cus	7324293	59636	125		
654	Inb Normal	23180	HSIN	Christopher Hobbs	4832	A1	LM	1/9/2018	16:23	00:01:25	00:00:01	00:00:00					

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